Auditbase

Office Management System

Version 6.8.0 released for Denmark, Norway, Sweden, Finland, Ireland and the UK

What's New

Changes in version 6.8.0

Auditdata

Client

Client information

- The Information field on the Client Information screen is now larger, allowing more lines of patient-relevant information to be read without scrolling.

Client Summary

Client Summary

- The new Client Summary module allows users to view a selection of clinical and other information direct from other modules all on one screen.

- If further investigation is needed, you can jump directly to the relevant module by clicking a button on each pane in the summary.

- A new button on the Toolbar and the F4 keyboard shortcut provide quick access to the summary or allow you to return to it instantly.

- A small set of unmodifiable Application Views will be included to cover purposes such as Clinical, Administrative, Paediatric, Implant and Surgery.

- Users with extended rights can use Application Views as templates to create copies for the entire site.

- If desired, users can be granted extended rights to create views tailored to their own specific needs.

- Views consist of sets of panes, such as Audiogram, Journal, Waiting List entries, Noah sessions, Devices, Earmould, and Documents. These panes can be docked next to each other and resized as needed.

- Auditbase remembers the most recently used view when the user returns to the Client Summary module.

Clinical records

Journal

- The Auto Journal Event for issuing devices from Fast Accessory Issue now records

multiple devices, not just the first one. This change ensures that the Journal entry more accurately reflects what the patient has been given.

Custom questionnaires

Custom questionnaires

- Custom questionnaires can now be printed, making it easy to share the client's recorded responses with them or add to their paper notes if required.

Device list

Device list

- You can now copy any selected device serial number or the client's most recent device serial number to your clipboard. This convenient feature saves time when completing reports, documents, and system updates for client-issued aids and devices.

Hearing instrument related

Stock

- There is a new column showing the client's next appointment on the Lent out devices dialog. This allows users to know whether they need to call in the client for a new appointment when the device is due for return.

- To prevent users from wasting time waiting for slow population on the Lent Out Items dialog, Auditbase will now display a warning if no filter criteria have been selected.

- We have now extended the bulk transfer capability for stock items from one Stock Type to another to include transferring to Stock Types categorized as Lost. This enhancement will make it easier to remove old, out-of-warranty devices from visible stock.

- You can now resolve issues by moving devices that were saved under the wrong manufacturer and by merging duplicated articles. This feature allows you to clean up existing problems with serial-number controlled articles.

- To prevent accidental misentry of a device serial number or duplication of an existing device, Auditbase will now produce a warning if a new serial number is already registered. This can help maintain good data quality for devices and save

time on cleanup.

Letters, attachments and reports

Documents and attachments

- New Word Documents in Auditbase can now be based on the DOCX format as a more modern alternative to DOC.

- DOC to DOCX conversion can be performed whenever an existing DOC file is opened, if desired. This allows for the gradual conversion of all document templates and recently accessed client documents from DOC to DOCX.

User reports

- FAMOUS reports are reorganised and new versions are available now covering a range of scenarios defined by users participating in the Nottingham Clinical Trials project.

Measurement and clinical

Audiogram

- The calculated 'Expected %' on the Speech in Noise tab on the Audiogram module is now much more precise since it is calculated using an exact formula rather than a mapping table.

- To reduce the risk of crashing NOAH modules that do not support empty audiograms, Auditbase now does not create empty NOAH audiograms when there are no curves in the audiogram.

- To properly support the updated NICE guidelines for Implant suitability, we have extended 'Notification rules based on Audiogram' to include 'At least x of thresholds must be higher than (inclusive)' with the option 'On both ears.'

Audiometer and tymp interfaces

- Auditbase can now support reading complex tymp curves from the latest GSI module, where their Noah Tymp module requires extended compensation calculations of irrational values.

- The correct settings for integrating the GSI module with Auditbase will be prefilled during the upgrade process.

- We have made changes to the opening and refreshing processes of audiograms

to resolve blinking issues when using a measurement panel.

- You can update the audiogram symbol setup during an upgrade to ensure that the 'Better than' symbol from Otosuite appears in Auditbase audiograms. Be sure to request this during the pre-upgrade process.

NOAH

- Auditbase has been upgraded to use the latest Noah 4.16.

Other features

Attention list

- You will now have a much faster and easier workflow when processing any issues in Auditbase found in the Attention List. The Attention List can now be left open and minimized while dealing with the client records behind it.

Performance

Performance improvements and options

- Setting an appointment status is now faster on slow networks.
- Opening a document is now faster on slow networks.
- Switching the manufacturer or article on the main Stock screen is now faster on slow networks.
- Populating the Repair tab on the Device list is now faster.

Scheduling

Client's Entries

- From the Client's Entries dialog, you can now open an appointment and a waiting list entry even if the related module is not already open. This makes it much easier for users to access those records directly when needed.

Referral pathway

- With the new minimum screen resolution, the fields on the screen are now more effectively arranged.

Waiting list

- In response to user requests to simplify the workflow, each client is now removed from the waiting list when a group appointment is booked for them directly from the list.

- To reduce the risk of making unintentional changes to groups of patients, Auditbase now produces a separate warning for actions with more than 10 waiting list entries.

Security

Security

- We now verify all third-party components in Auditbase using the Common Vulnerabilities and Exposures (CVE) API from the National Vulnerability Database of the US Government National Institute of Standards and Technology. This ensures that there are no recorded vulnerabilities in those versions. If vulnerabilities are found, the affected components can be replaced or updated.

- We have upgraded the Chilkat encryption component.

- We have upgraded the SharpZipLib compression component.

- Modern strong authentication is now available for sending emails over SMTP. This feature will enable customers who rely on Exchange Online for emailing, including SMS reminders, to continue using the service after Microsoft discontinues support for Basic authentication in September 2025.

System Administration

General

- The import process has been enhanced to handle articles with names over 50 characters more intelligently. Instead of ignoring these long names, the system will now pre-check the import file and produce a warning if any article names are too long. This allows the user to choose whether to proceed without the articles with long names or cancel the entire import.

- Calendar and booking settings are now better structured with visible headings, making it easier to overview them and quickly find the relevant settings, saving both time and effort.

- Audiogram general settings are now better organised in a structured view with visible headings, making it easier to overview them and quickly find the relevant

settings, saving both time and effort.

Security Log

- The system now logs users' actions on the Booking and Waiting List in the Security Log. This enables you to easily track the cause of unexpected changes or updates on patient records.

- You can now interrupt the process of moving security log records to the archive if the new progress bar indicates that it will take too long.

- Users can now export the Security Log to CSV if they have been granted the new extended rights. This feature allows you to analyse unexpected changes in client records more effectively using Excel.

User setup, rights and maintenance

- Strong authentication (including Multi-Factor Authentication) via an external identity provider is now supported in addition to or as an alternative to username/password or Active Directory login. This allows departments to comply with the latest national and regional standards in user authentication policies.

- Strong authentication can be enabled for individual users, making it possible to apply it specifically to users with enhanced permission. When strong authentication is selected for the entire site, it will apply to all users without exceptions.

- We have introduced a second Global ID and a user email as additional identifiers to share with external authentication providers, alongside the existing Global ID, phone number, or Windows Active Directory account name.

- The "User Rights and Settings" page named "GENERAL," along with the equivalent page in the new user creation wizard, have now been split into "Personal Details" and "Authentication and Authorization" for more convenient user administration.

- The SYSADM user functions now include the ability to change strong authentication settings. This enhancement allows issues to be resolved if the authentication provider does not work properly, ensuring named users can still access the system.

- Changes in settings related to strong authentication are now logged in the Security Log.

- The completeness of user IDs assigned for use with the external Identity Provider can now be checked, and any missing or duplicated values can be reported. This ensures all user accounts are prepared for implementing Strong Authentication before it is fully deployed.

Views and Navigation

Screen resolution increase

- The minimum screen resolution has been increased to 1920*1080, allowing more screen space for screens with non-dynamic content. This change can make screens feel less cramped and provide space for more fields where necessary.