

Aurora

What's New

Version 6.18

A close-up, low-angle shot of a computer keyboard, showing keys like F1, F2, F3, F4, F5, F6, F7, and alphanumeric keys. The keyboard is dark-colored and the keys are light-colored with dark lettering. The image is partially obscured by the text 'Auditdata' in the bottom right corner.

Auditdata

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1 Introduction

The purpose of this document is to provide an overview of all the new and modified features within Aurora release version 6.18.

If your clinic has received custom development work, the changes outlined in this document may or may not be exactly as described. If you have any questions regarding the changes outlined in this document, please reach out to an Auditdata Customer Service Representative.

2 Configurable Patient Notification Transmission Hours by Type

Clinics that utilize Patient Notifications will benefit from an enhancement made to TRANSMISSION HOURS. Now clinics can configure those specific types of notifications to have unique transmission hours.

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Exit

Save

Cancel

Add

Change

Delete

Configuration

Messages

Appt Confirmations

Appt Reminders

Recalls

Email Configuration

Outgoing Mail Server (SMTP)

Outgoing Mail Server Port

User Name:

Password:

From Email Address:

BCC Email Address:

Security Type:

SMS Configuration

SMS User Name:

SMS Password:

Use SMS From ID:

SMS From ID:

SMS Route Code:

IVR Configuration

IVR User Name:

IVR Password:

IVR From Number:

905-805-0407

Override Transmission Hours

✕

SMS

Email

IVR

☒ Override Transmission Hours

	Start Time	End Time
<input checked="" type="checkbox"/> Monday:	09:00:00	20:00:00
<input checked="" type="checkbox"/> Tuesday:	09:00:00	20:00:00
<input checked="" type="checkbox"/> Wednesday:	09:00:00	20:00:00
<input checked="" type="checkbox"/> Thursday:	09:00:00	20:00:00
<input checked="" type="checkbox"/> Friday:	09:00:00	17:00:00
<input checked="" type="checkbox"/> Saturday:	09:00:00	17:00:00
<input type="checkbox"/> Sunday:		

Continue

Cancel

Transmission Hours

	Start Time	End Time
<input checked="" type="checkbox"/> Monday:	09:00:00	16:00:00
<input checked="" type="checkbox"/> Tuesday:	09:00:00	16:00:00
<input checked="" type="checkbox"/> Wednesday:	09:00:00	16:00:00
<input checked="" type="checkbox"/> Thursday:	09:00:00	16:00:00
<input checked="" type="checkbox"/> Friday:	09:00:00	16:00:00
<input type="checkbox"/> Saturday:	08:00:00	17:00:00
<input type="checkbox"/> Sunday:	12:00:00	17:00:00

Override Transmission Hours:

⋮

Ignore Notification Times:

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Send Reminder For 1st Appointment Only:

☐

Notification Defaults

SMS:

☒

Email:

☒

IVR:

☐

SMS Confirmation Responses:

⋮

Direct Telehealth Messages:

⋮

Restrict Telehealth Appt Notifications:

☐

Max Retries:

3

For example, a clinic can specify that SMS notifications can only be sent between 9am and 8pm and that EMAIL notifications can be sent between 8am and 11pm.

3 New HSP Parameter available to prevent HSP Claims from being submitted with Zero-dollar benefit totals

A new parameter within CONFIGURE SYSTEM SETTINGS > SYSTEM > HSP PARAMETERS has been added for our Australian clinics titled “VALIDATE HSP CLAIM HAS A BENEFIT VALUE”.

The screenshot shows the 'HSP Parameters' configuration window. The 'Validate HSP Claim Has A Benefit Value' checkbox is highlighted with a red box. Below the main configuration area, there are two 'HS Card' sections showing cost and GST details for different effective dates.

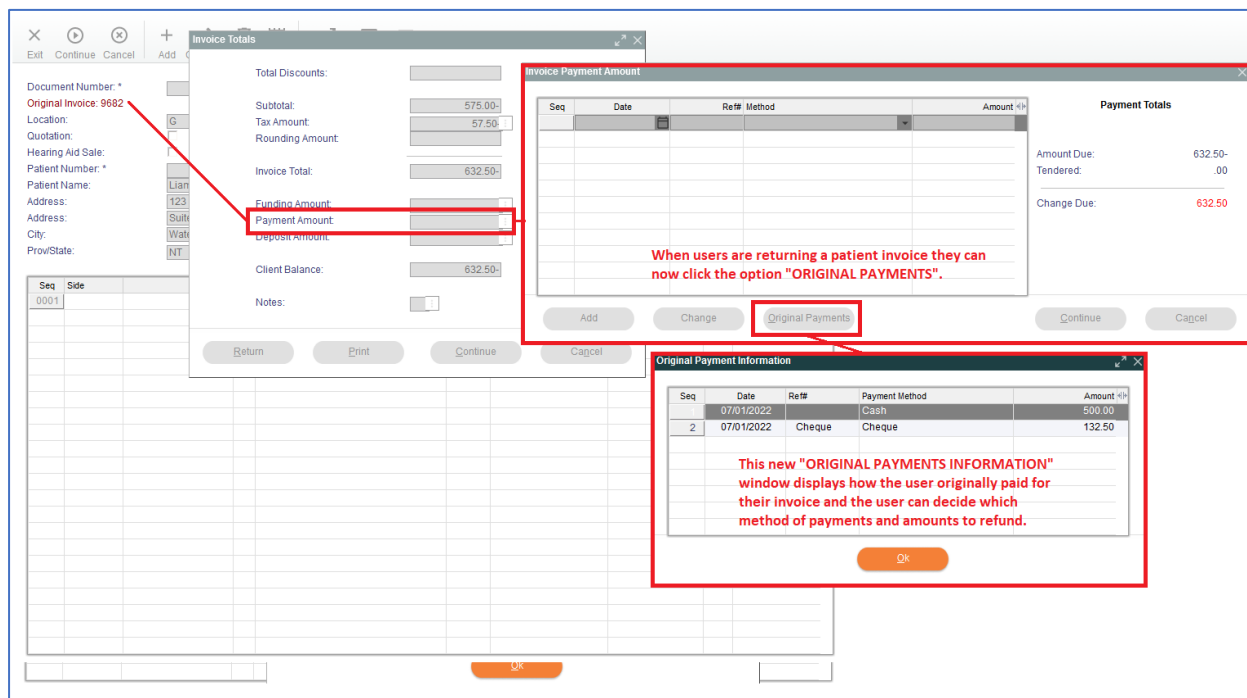
HS Card		Effective Date:	01/07/2021	
Cost:	45.00	New Cost:	45.43	
GST:	2.25	New GST:	2.27	
Total Amount:	47.25	Total Amount:	47.70	

HS Card (Top Up)		Effective Date:	01/07/2021	
Cost:	50.00	New Cost:	45.43	
GST:	2.25	New GST:	2.27	
Total Amount:	52.25	Total Amount:	47.70	

When enabled, this parameter will ensure that HSP can only be marked as “READY” to send if the benefit payable is higher than zero. This is helpful because HSP E-Claims are rejected when they do not include a benefit amount payable, so this check helps to prevent HSP claim rejections.

4 Return Invoices now display Original Tender Types

The RETURN INVOICE function has been enhanced to display the original invoices' ORIGINAL PAYMENT INFORMATION. This will benefit clinics who have a policy to return patients' payments via the same payment method that was originally used.



Invoice Totals

Document Number: *
Original Invoice: 9682
Location: G
Quotation:
Hearing Aid Sale:
Patient Number: *
Patient Name: Lian
Address: 123
Address: Suite
City: Wat
Prov/State: NT

Total Discounts:
Subtotal: 575.00
Tax Amount: 57.50
Rounding Amount:
Invoice Total: 632.50
Funding Amount:
Payment Amount:
Deposit Amount:
Client Balance: 632.50
Notes:

Invoice Payment Amount

Seq	Date	Ref#	Method	Amount

When users are returning a patient invoice they can now click the option "ORIGINAL PAYMENTS".

Payment Totals

Amount Due: 632.50
Tendered: .00
Change Due: 632.50

Original Payment Information

Seq	Date	Ref#	Payment Method	Amount
2	07/01/2022	Cheque	Cheque	132.50

This new "ORIGINAL PAYMENTS INFORMATION" window displays how the user originally paid for their invoice and the user can decide which method of payments and amounts to refund.

The new ORIGINAL PAYMENTS option allows users to review how the original invoice was paid so that the user can decide how any return payments to the patient should be refunded.

5 New Patient FORM TAGS added

New FORM TAGS are available for PATIENT LETTERS, PATIENT FORMS and PATIENT NOTIFICATIONS. New tags include:

- “Contact Home Phone”
- “Contact Mobile Phone”
- “Contact Email”
- “Physician Phone”
- “Physician Phone Extension”
- “Physician Email”
- “Pref Contact Email”

New tags relating to European address formats have been added as well.

6 Returning Invoices from Patient Information screen

An enhancement has been made to improve clinic workflow regarding processing invoice returns.

In the PATIENT INFORMATION SCREEN within the DOCUMENTS tab, users will note a new button titled RETURN that becomes active when the highlighted document is returnable. (Returnable means that it has not already been returned.)

This new RETURN button will automatically launch the RETURN INVOICE screen and default patient information and credit quantities to speed up the return process.

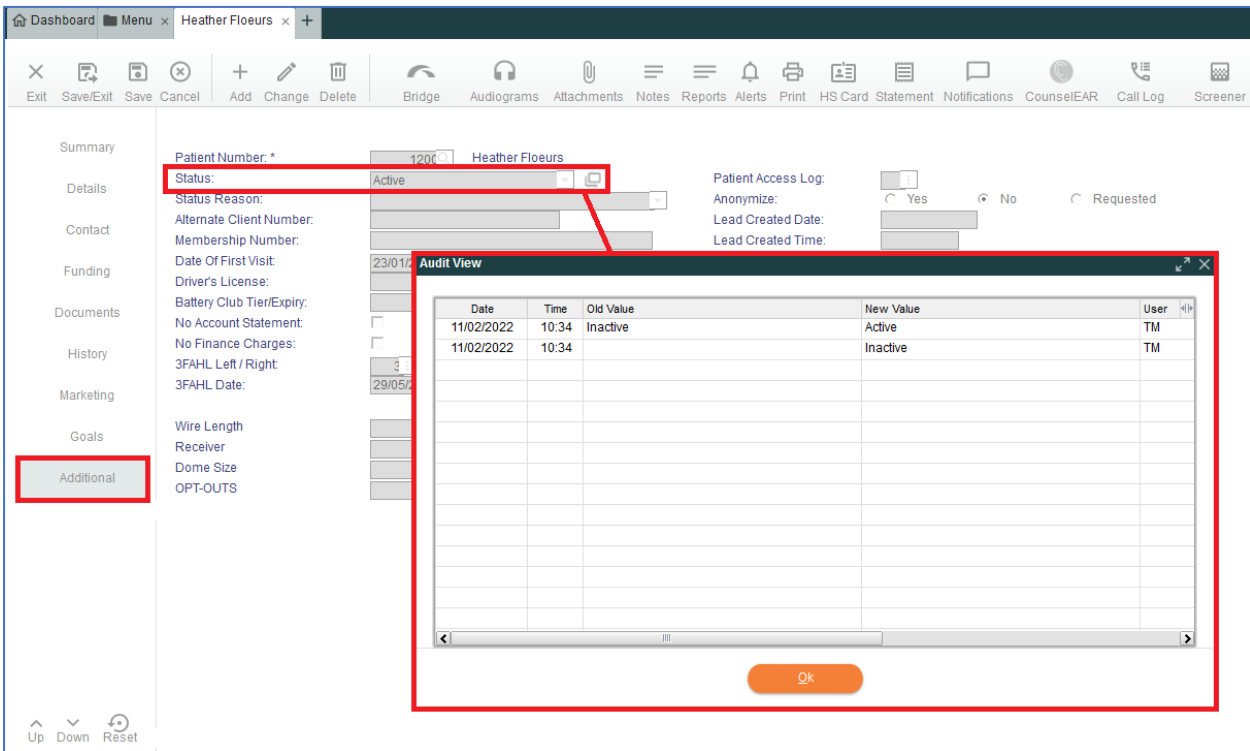
The screenshot shows the Patient Information screen for Mr. Liam (Li Li) Edward. The DOCUMENTS tab is active, displaying a list of invoices. The invoice with Document 9644 is highlighted. A red box highlights the 'Return' button at the bottom, with a red arrow pointing to it from a text box that says 'New RETURN button appears when highlighted on an invoice that is "returnable".'

Appt Date	Document	Loc	Date	Quotation	Hearing Aid Sale	Returned
	9678	G	07/01/2022			Yes
	9679	G	07/01/2022			
	9682	G	07/01/2022			Yes
	9683	G	07/01/2022			
	9644	G	17/12/2021			
	9645	G	17/12/2021			
	9646	G	17/12/2021			
	9634	G	06/12/2021	Yes	Yes	
	9623	G	26/11/2021	Yes	Yes	
	9478	G	14/10/2021			
	9479	G	14/10/2021			
	9480	G	14/10/2021			
	9481	G	14/10/2021			
	9482	G	14/10/2021			
	9475	G	13/10/2021			
	9471	G	07/10/2021			
	9376	G	09/09/2021			
	9377	G	09/09/2021			
	9378	G	09/09/2021			
	9382	G	09/09/2021			

A "Confirmation Warning" can be configured to appear on choosing to return an invoice. If your clinic is interesting in configuring a user "Confirmation Warning" on this new RETURN option, please contact your Auditdata Support Representative.

7 New Patient Status Audit

Within the PATIENT INFORMATION function, the STATUS field on the ADDITIONAL INFORMATION tab has been enhanced to include an AUDIT window that tracks all changes to the STATUS value.



Clinics can now track changes to the patient status which includes data such as value changes, dates, and the user who made the change.

8 New Privacy Option on Repair Forms

A new parameter titled “SUPPRESS CLIENT ADDRESS ON REPAIR FORMS” is available within CONFIGURE SYSTEM SETTINGS > SYSTEM > DOCUMENT PARAMETERS, allowing clinics to indicate whether to display patient addresses on a printed REPAIR FORM.

The screenshot shows the 'Document Parameters' window with various settings. The 'Suppress Client Address On Repair Forms' option is highlighted with a red box and labeled as '*New'.

Parameter	Value
Enable POS Receipt Printing:	<input type="checkbox"/>
Document Number Of Copies:	1
Document Quotation Default:	<input checked="" type="checkbox"/>
Document Hearing Aid Sale Default:	<input checked="" type="checkbox"/>
Reset Document Date Upon Quote Convert:	<input checked="" type="checkbox"/>
Print Extensions On Quotes:	<input checked="" type="checkbox"/>
Print Extensions On Invoices:	<input checked="" type="checkbox"/>
Full Payment Required On FT Invoices:	<input type="checkbox"/>
Include Manufacturer In Product Description:	<input checked="" type="checkbox"/>
Reason Code On Credit Invoices:	<input checked="" type="checkbox"/>
Reason Code On Credit Orders:	<input checked="" type="checkbox"/>
Prompt For Return Order On Return Invoice:	<input checked="" type="checkbox"/>
Enable Signature Capture:	<input type="checkbox"/> 30
Default Funding Reference #:	<input checked="" type="checkbox"/>
Screener Options:	<input type="checkbox"/>
Swedish Rounding:	<input type="radio"/> No Rounding <input type="radio"/> 10 Cent <input checked="" type="radio"/> 50 Cent <input type="radio"/> 5 Cent <input type="radio"/> 25 Cent <input type="radio"/> 100 Cent
Summarize Hearing Aid Pricing On Invoice Print:	<input type="checkbox"/>
Summary Description:	
Account Inquiry Views:	<input type="radio"/> Company Wide <input type="radio"/> Patient Detail <input checked="" type="radio"/> User Locations
Currency Symbol:	\$
Suppress Client Address On Repair Forms:	<input checked="" type="checkbox"/> *New

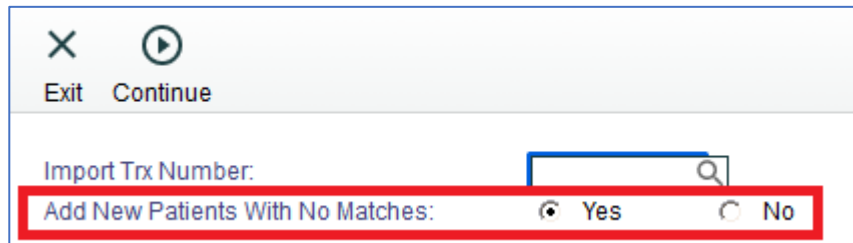
Company Address Options

- Print Company Address On Forms: ☒
- Print Logo On Forms: ☐
- Use Pre-Printed Letterhead: ☐

Other parameters include: Show Patient Info On Invoice, Default Delivery Date To Document Date, Override Extended Price, Override Unit Price, Override Repair Amount, Issue Serial Numbers On Return Order, Filter Serial Number Results, Case-Insensitive Serial Number Validation, Update Order Receiving Quantity, Stock Take Options, Enable Medicare Processing, Prompt For Campaign Code, Mandatory Input Fields, Return Invoice X-Apply Method, Return Invoice Hearing Aid Status, Repair Hearing Aid Status, Use Receiving Date for Serialized Warranty, Specialist Search To Match Document Loc, and Funder Payments To Invoice Location.

9 New Option when Importing NHAX Files

Clinics preparing to go live with Manage with Bridge now have an additional option when adding Noah patients to their Manage database via the AUTO NHAX RECONCILLIATION menu option titled “Add New Patients With No Matches”. Indicating YES to adding patients with no matches will automatically add non-matches to your patient database as new patients.



The screenshot shows a dialog box with a title bar containing 'Exit' and 'Continue' buttons. Below the title bar, there is a text field labeled 'Import Trx Number:' with a search icon to its right. Below this, there is a section labeled 'Add New Patients With No Matches:' with two radio buttons: 'Yes' (selected) and 'No'.

Indicating NO will not automatically add non-matches to your patient database, instead allowing users to manually reconcile these non-matches within the MANUAL NHAX RECONCILLIATION menu option.

10 New Barcode on Patient Folder Label

A Barcode has been added to the printed Patient Folder Label which can be generated within the PATIENT INFORMATION screen under the PRINT option.



The data contained within the barcode is the patient number. This is helpful for clinics that utilize barcode scanners.

11 New Option to access PATIENT INFORMATION from REVIEW HSP QUOTES

The REVIEW HSP QUOTES function has been enhanced to allow users to access PATIENT INFORMATION for claims that appear in the search results. This will allow Australian clinics to quickly access PATIENT INFORMATION for patients who are part of the search results.

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Exit

Cancel

Change

Seq	Loc	Claim	Patient	Name	Details	Quote	
1	G	4247	1006	Downey, John		✓	⬆
2	G	4248	1022	Neuman, Markus		✓	
3	G	4321	1374	Johansen, Graeme		✓	
4	G	4381	1012	VAN, MICHAEL		✓	
5	G	4484	1006	Downey, John		✓	
6	G	4765	1012	VAN, MICHAEL		✓	
7	G	4996	253949	Mackenzie, Tashia		✓	

12 New Naming Convention Option for Report Output in the Report Scheduler

An enhancement has been made to the REPORT SCHEDULER that allows clinics to create a custom naming convention for the report output.

The screenshot shows the 'Report Scheduler' dialog box. The 'Report Name' is 'Aged A/R Report' and the 'Description' is 'Aged A/R Report'. The 'Start Date' is '04/04/2022' and the 'Start Time' is '22:55:00'. The 'Recurrence' is set to 'Daily'. The 'Every' field is '1'. The 'End Date' is '04/05/2022'. The 'Last Date/Time' is '04/04/2022 22:55:09' and the 'Next Date/Time' is '06/04/2022 13:27:06'. The 'Export Directory' is 'C:\SIMPHEAR\TSTDAT\export'. The 'Base Filename' field is highlighted with a red box. The 'Email Addresses', 'Report Options', and 'Report Log' fields are empty. The 'Continue' and 'Cancel' buttons are at the bottom.

Adding a “Base Filename” allows clinics the opportunity to clearly identify output file based on the report metrics, for example, via the naming convention. (IE: Eastern Canada Sales Report.)

13 Appointment Reason Enhancement

An enhancement has been made to the APPOINTMENT REASONS configuration and maintenance screen that allows users to search only for ACTIVE appointment reasons or ALL appointment reasons.

Appointment Reasons

Exit Save Cancel Add Change Delete Exp/Con **Active Only**

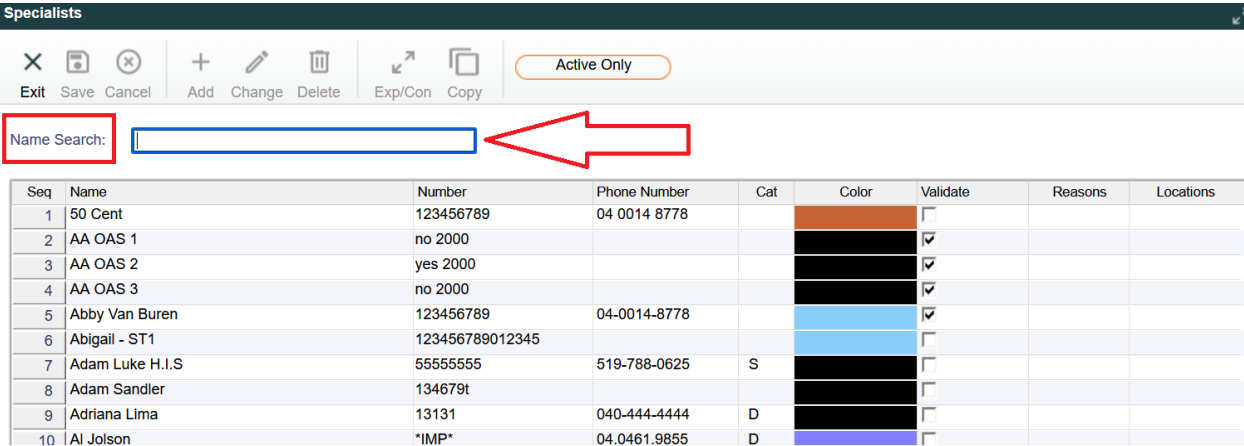
Seq	Appointment Reason	Length	Outcome	Color	No Notifications	Validate	Resources	Productive	Inactive
	AUD HA fit complex OHS	60			<input type="checkbox"/>	<input type="checkbox"/>		Yes	<input type="checkbox"/>
2	Administration	30			<input checked="" type="checkbox"/>	<input type="checkbox"/>		No	<input type="checkbox"/>
3	Audiologic Assessment	30			<input type="checkbox"/>	<input type="checkbox"/>		Yes	<input type="checkbox"/>
4	Clean & Check	30			<input type="checkbox"/>	<input type="checkbox"/>		Yes	<input type="checkbox"/>
5	Clean & Check throughout	15			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input checked="" type="checkbox"/>
6	Clean & Checkout	15			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input checked="" type="checkbox"/>
7	Creating Appointment From				<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>
8	First Followup	15			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>
9	Fitting	60			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>
10	Fitting - HSP	60			<input type="checkbox"/>	<input type="checkbox"/>		Yes	<input type="checkbox"/>
11	Follow Up	30			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>
12	HSP Fitting	45			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>
13	Hearing Aid Check	15			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>
14	Hearing Screening (HT)	60			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>
15	Hearing and Speech Test	60			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>
16	Impressions	15			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>
17	LEADS ONLY Appointment	15			<input checked="" type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>
18	Lunch	45			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>
19	Manny Reason Audio	45			<input type="checkbox"/>	<input checked="" type="checkbox"/>		Not Applicable	<input type="checkbox"/>
20	Manny Reason Equipment	30			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>
21	Manny Reason Repair	60			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>
22	Mike's Clean & Check	45			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>
23	New Case	105			<input type="checkbox"/>	<input checked="" type="checkbox"/>		Not Applicable	<input type="checkbox"/>
24	OHS Client Review	30			<input type="checkbox"/>	<input checked="" type="checkbox"/>		Not Applicable	<input type="checkbox"/>
25	ON THE FLY	15			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>

This enables users with many inactive appointment reasons to see a reduced list of just the active ones, making it easier to find and review or edit the appointment reason they are searching for.

14 New Specialist Search

A new SEARCH option has been added to the SPECIALISTS configuration screen. This is particularly useful for large clinics who manage dozens of specialists in their organization.

Use the SEARCH option by typing a part of the specialist's name.



The search performed will be case insensitive and will apply to the toggle selection of ACTIVE ONLY or DISPLAY ALL accordingly.

15 New “Zero Dollar” quotes option within the PATIENT QUOTE REPORT

A new filter has been added within REPORTS AND INQUIRIES > SALES, REPAIRS AND ORDERS > PATIENT QUOTE REPORT. The new filter option titled “INCLUDE ZERO QUOTES” allows the user to select to include quotes that had zero-dollar balances.

The screenshot shows a software interface for the Patient Quote Report. At the top, there are 'Exit' and 'Continue' buttons. Below them, the 'Select By' section has radio buttons for 'Location' (selected) and 'Region'. The 'Region' dropdown is set to 'All Regions'. The 'Location' dropdown is set to '< All >' with a link to 'All Locations'. The 'From Patient Number' and 'To Patient Number' fields are empty, with search icons and 'Beginning' and 'End' labels. The 'Date To Use' section has radio buttons for 'Quote' (selected) and 'Created'. The 'Starting Date' is '01/04/2022' and the 'Ending Date' is '29/04/2022', both with calendar icons. The 'Include Deposits' section has radio buttons for 'Yes' (selected), 'No', and 'Only'. The 'Include Zero Quotes' section is highlighted with a red box and has radio buttons for 'Yes', 'No' (selected), and 'Only'. The 'Report Options' section has radio buttons for 'Print' (selected) and 'Export To Excel'.