Aurora

What's New

Version 6.18

Auditdata

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1 Introduction

The purpose of this document is to provide an overview of all the new and modified features within Aurora release version 6.18.

If your clinic has received custom development work, the changes outlined in this document may or may not be exactly as described. If you have any questions regarding the changes outlined in this document, please reach out to an Auditdata Customer Service Representative.

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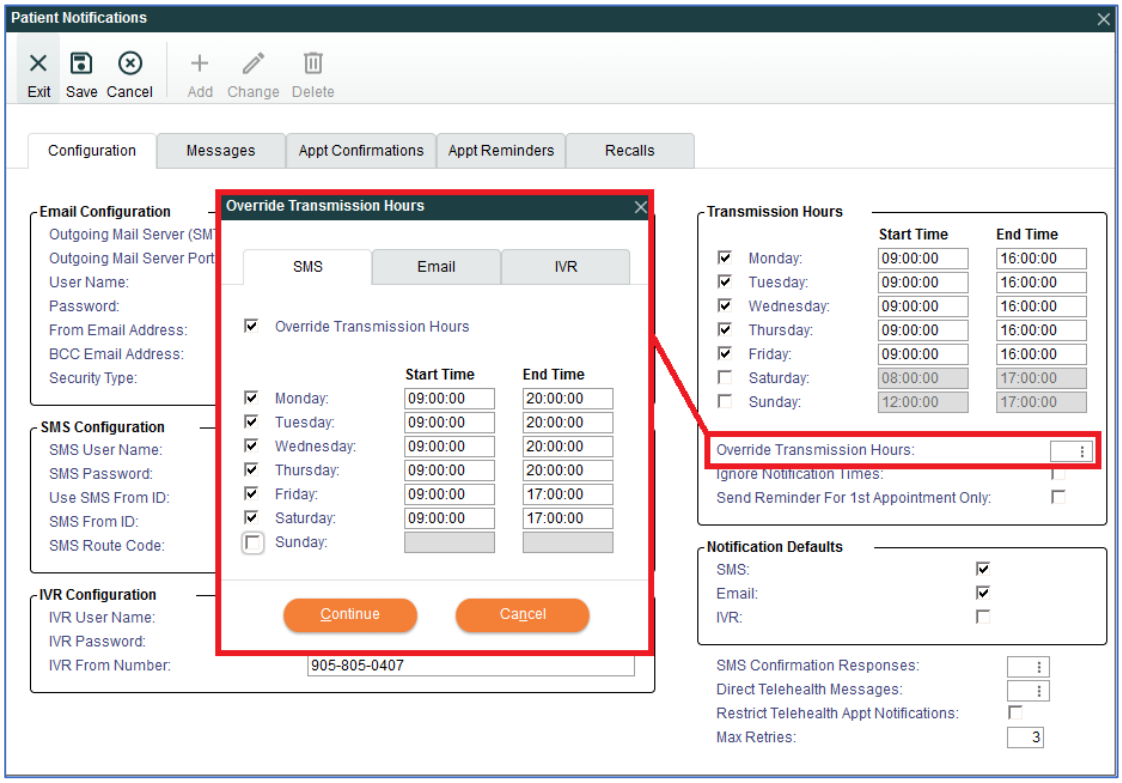
2 Configurable Patient Notification Transmission Hours by Type

Clinics that utilize Patient Notifications will benefit from an enhancement made to TRANSMISSION HOURS. Now clinics can configure those specific types of notifications to have unique transmission hours.



For example, a clinic can specify that SMS notifications can only be sent between 9am and 8pm and that EMAIL notifications can be sent between 8am and 11pm.

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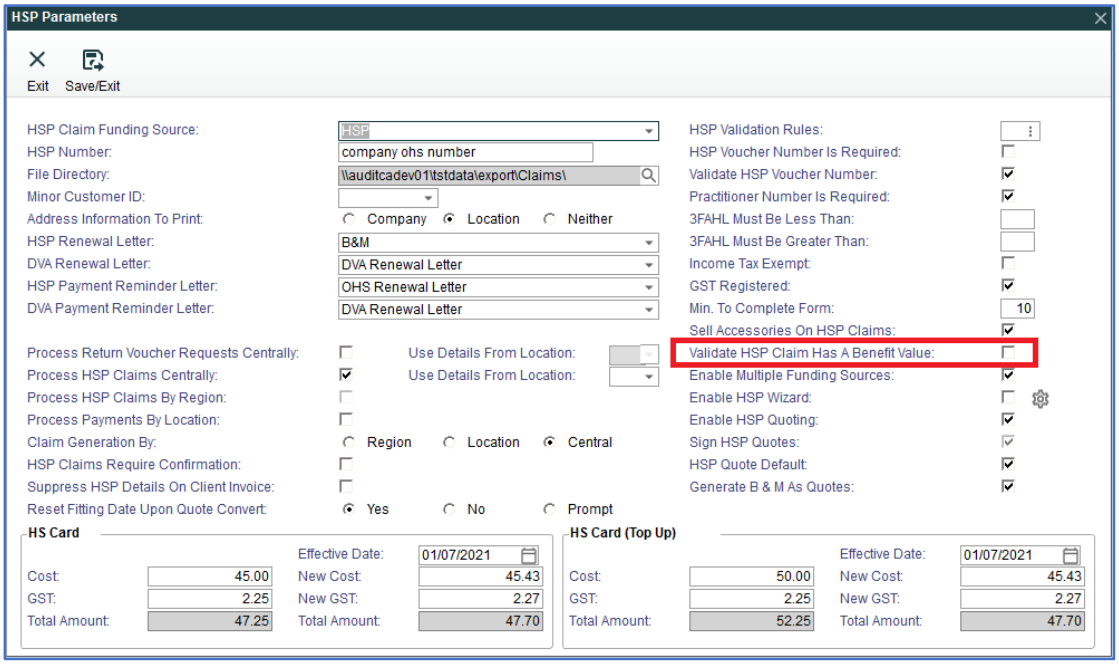
3 New HSP Parameter available to prevent HSP Claims from being submitted with Zero-dollar benefit totals

A new parameter within CONFIGURE SYSTEM SETTINGS > SYSTEM > HSP PARAMETERS has been added for our Australian clinics titled "VALIDATE HSP CLAIM HAS A BENEFIT VALUE".



When enabled, this parameter will ensure that HSP can only be marked as "READY" to send if the benefit payable is higher than zero. This is helpful because HSP E-Claims are rejected when they do not include a benefit amount payable, so this check helps to prevent HSP claim rejections.

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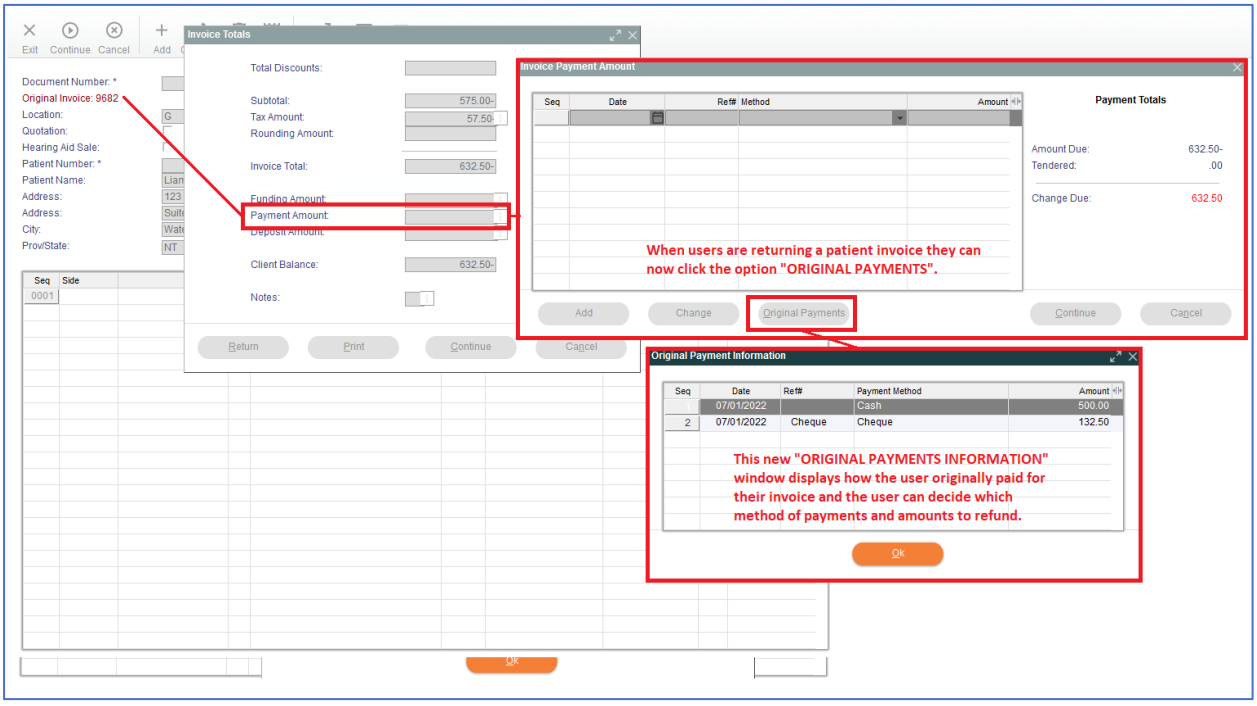
4 Return Invoices now display Original Tender Types

The RETURN INVOICE function has been enhanced to display the original invoices' ORIGINAL PAYMENT INFROMATION. This will benefit clinics who have a policy to return patients' payments via the same payment method that was originally used.



The new ORIGINAL PAYMENTS option allows users to review how the original invoice was paid so that the user can decide how any return payments to the patient should be refunded.

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5 New Patient FORM TAGS added

New FORM TAGS are available for PATIENT LETTERS, PATIENT FORMS and PATIENT NOTIFICATIONS. New tags include:

"Contact Home Phone"
"Contact Mobile Phone"
"Contact Email"
"Physician Phone"
"Physician Phone Extension"
"Physician Email"
"Pref Contact Email"

New tags relating to European address formats have been added as well.

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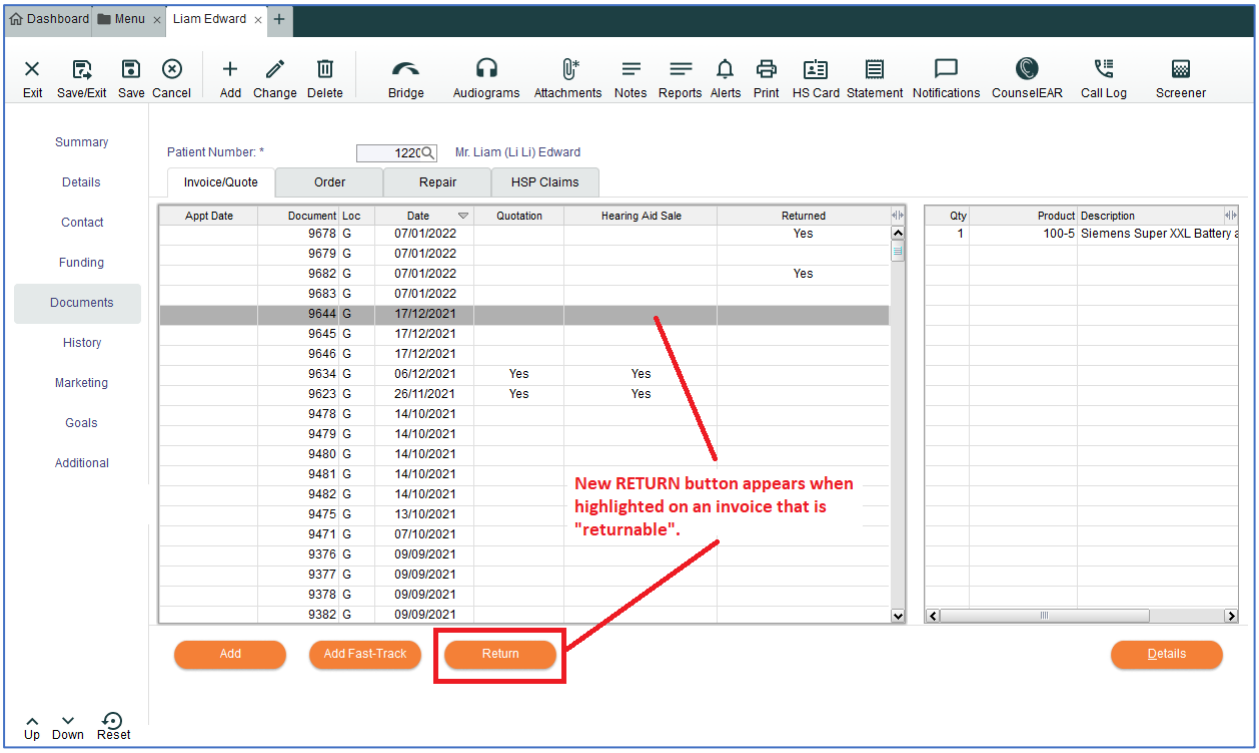
6 Returning Invoices from Patient Information screen

An enhancement has been made to improve clinic workflow regarding processing invoice returns.

In the PATIENT INFORMATION SCREEN within the DOCUMENTS tab, users will note a new button titled RETURN that becomes active when the highlighted document is returnable. (Returnable means that it has not already been returned.)

This new RETURN button will automatically launch the RETURN INVOICE screen and default patient information and credit quantities to speed up the return process.



A "Confirmation Warning" can be configured to appear on choosing to return an invoice. If your clinic is interesting in configuring a user "Confirmation Warning" on this new RETURN option, please contact your Auditdata Support Representative.

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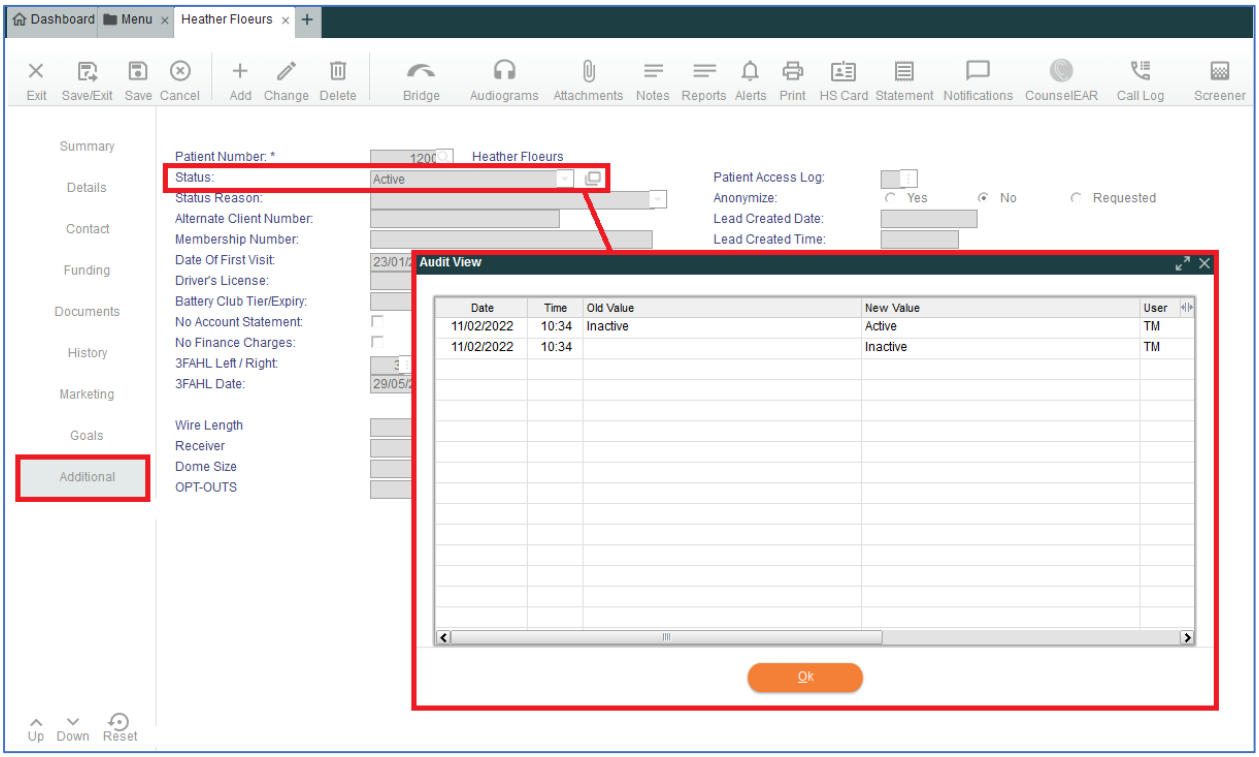
7 New Patient Status Audit

Within the PATIENT INFORMATION function, the STATUS field on the ADDITIONAL INFORMATION tab has been enhanced to include an AUDIT window that tracks all changes to the STATUS value.



Clinics can now track changes to the patient status which includes data such as value changes, dates, and the user who made the change.

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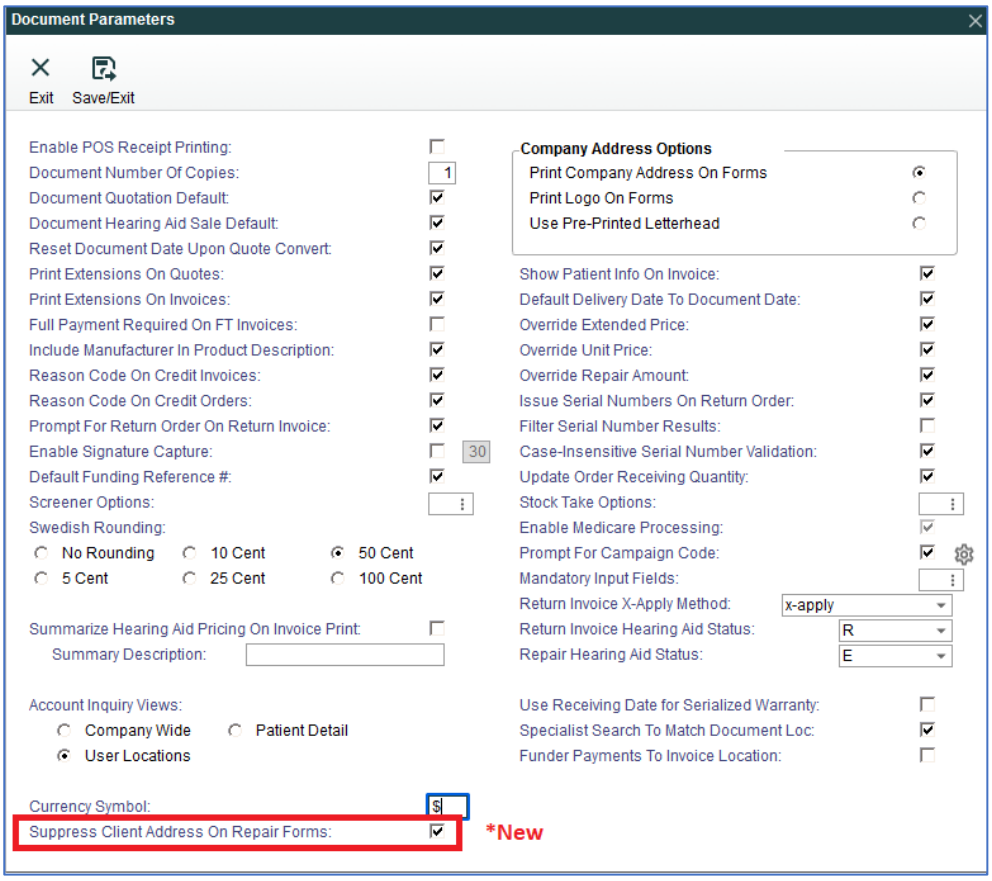
8 New Privacy Option on Repair Forms

A new parameter titled "SUPPRESS CLIENT ADDRESS ON REPAIR FORMS" is available within CONFIGURE SYSTEM SETTINGS > SYSTEM > DOCUMENT PARAMETERS, allowing clinics to indicate whether to display patient addresses on a printed REPAIR FORM.



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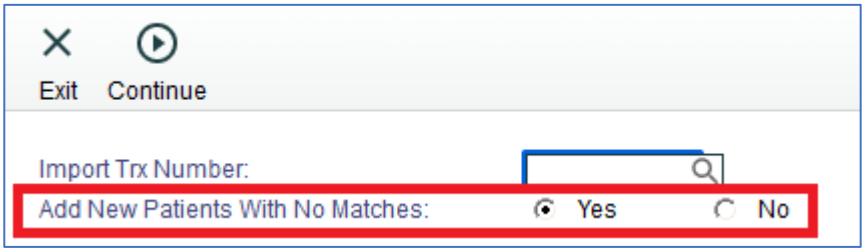
9 New Option when Importing NHAX Files

Clinics preparing to go live with Manage with Bridge now have an additional option when adding Noah patients to their Manage database via the AUTO NHAX RECONCILLIATION menu option titled "Add New Patients With No Matches". Indicating YES to adding patients with no matches will automatically add non-matches to your patient database as new patients.



Indicating NO will not automatically add non-matches to your patient database, instead allowing users to manually reconcile these non-matches within the MANUAL NHAX RECONCILLIATION menu option.

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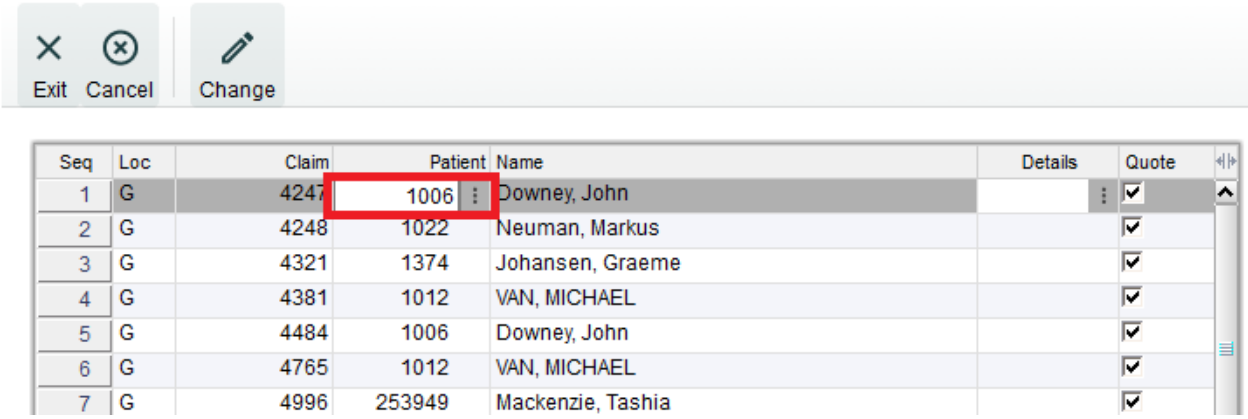
10 New Barcode on Patient Folder Label

A Barcode has been added to the printed Patient Folder Label which can be generated within the PATIENT INFORMATION screen under the PRINT option.

The data contained within the barcode is the patient number. This is helpful for clinics that utilize barcode scanners.

11 New Option to access PATIENT INFORMATION from REVIEW HSP QUOTES

The REVIEW HSP QUOTES function has been enhanced to allow users to access PATIENT INFORMATION for claims that appear in the search results. This will allow Australian clinics to quickly access PATIENT INFORMATION for patients who are part of the search results.



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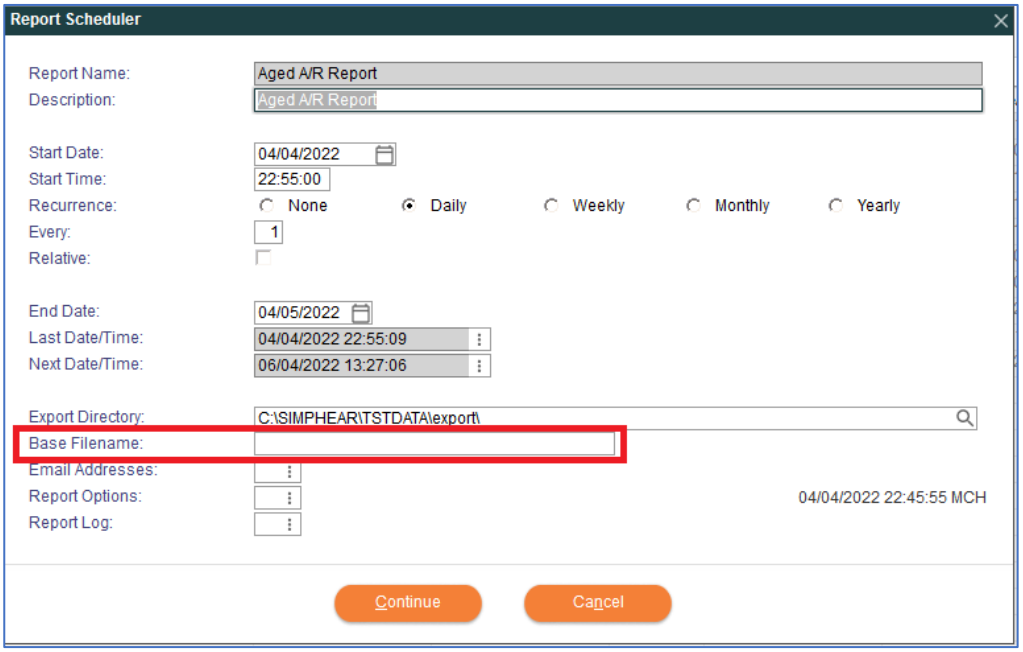
12 New Naming Convention Option for Report Output in the Report Scheduler

An enhancement has been made to the REPORT SCHEDULER that allows clinics to create a custom naming convention for the report output.



Adding a "Base Filename" allows clinics the opportunity to clearly identify output file based on the report metrics, for example, via the naming convention. (IE: Eastern Canada Sales Report.)

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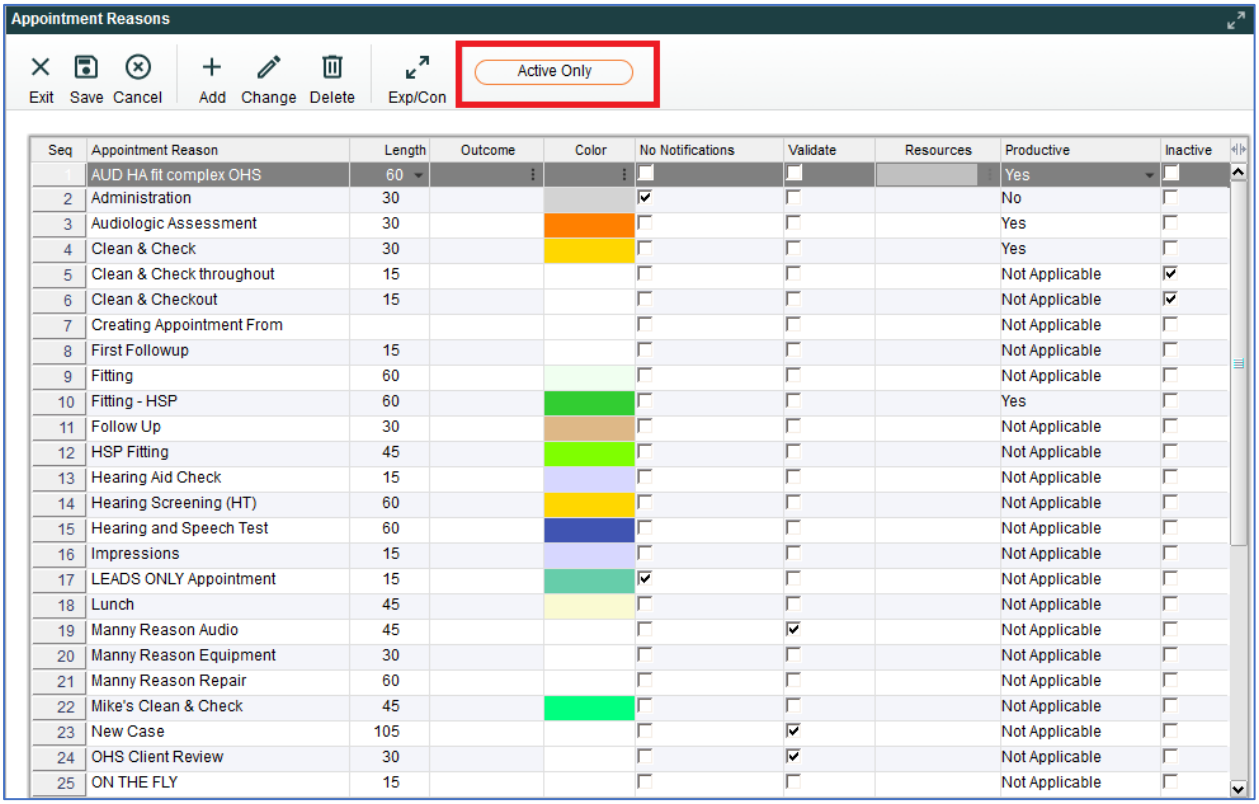
13 Appointment Reason Enhancement

An enhancement has been made to the APPOINTMENT REASONS configuration and maintenance screen that allows users to search only for ACTIVE appointment reasons or ALL appointment reasons.



Seq	Appointment Reason	Length	Outcome	Color	No Notifications	Validate	Resources	Productive	Inactive
1	AUD HA fit complex OHS	60			☐	☐		Yes	☐
2	Administration	30			☑	☐		No	☐
3	Audiologic Assessment	30			☐	☐		Yes	☐
4	Clean & Check	30			☐	☐		Yes	☐
5	Clean & Check throughout	15			☐	☐		Not Applicable	☑
6	Clean & Checkout	15			☐	☐		Not Applicable	☑
7	Creating Appointment From				☐	☐		Not Applicable	☐
8	First Followup	15			☐	☐		Not Applicable	☐
9	Fitting	60			☐	☐		Not Applicable	☐
10	Fitting - HSP	60			☐	☐		Yes	☐
11	Follow Up	30			☐	☐		Not Applicable	☐
12	HSP Fitting	45			☐	☐		Not Applicable	☐
13	Hearing Aid Check	15			☐	☐		Not Applicable	☐
14	Hearing Screening (HT)	60			☐	☐		Not Applicable	☐
15	Hearing and Speech Test	60			☐	☐		Not Applicable	☐
16	Impressions	15			☐	☐		Not Applicable	☐
17	LEADS ONLY Appointment	15			☑	☐		Not Applicable	☐
18	Lunch	45			☐	☐		Not Applicable	☐
19	Manny Reason Audio	45			☐	☑		Not Applicable	☐
20	Manny Reason Equipment	30			☐	☐		Not Applicable	☐
21	Manny Reason Repair	60			☐	☐		Not Applicable	☐
22	Mike's Clean & Check	45			☐	☐		Not Applicable	☐
23	New Case	105			☐	☑		Not Applicable	☐
24	OHS Client Review	30			☐	☑		Not Applicable	☐
25	ON THE FLY	15			☐	☐		Not Applicable	☐

This enables users with many inactive appointment reasons to see a reduced list of just the active ones, making it easier to find and review or edit the appointment reason they are searching for.

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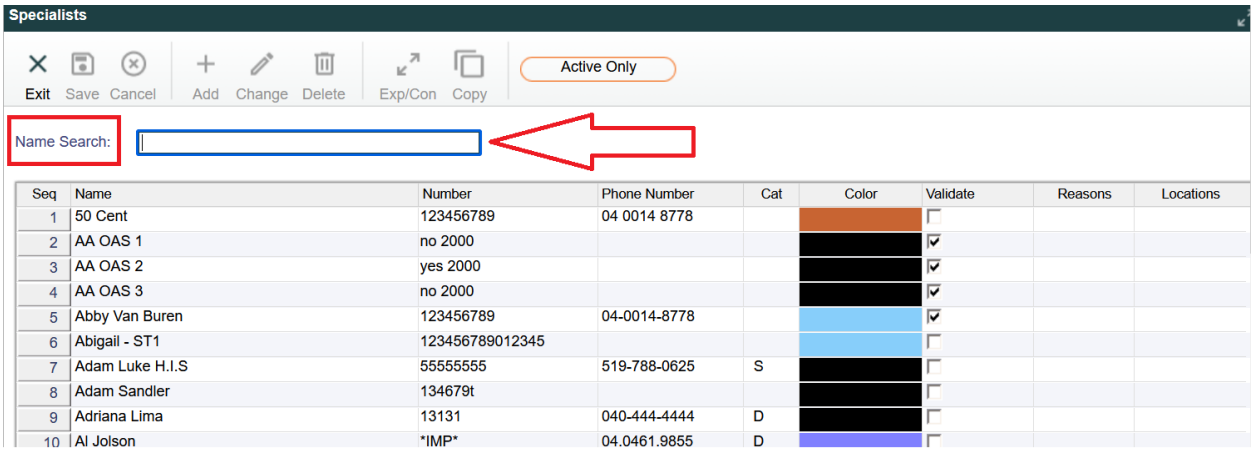
14 New Specialist Search

A new SEARCH option has been added to the SPECIALISTS configuration screen. This is particularly useful for large clinics who manage dozens of specialists in their organization.

Use the SEARCH option by typing a part of the specialist's name.



Seq	Name	Number	Phone Number	Cat	Color	Validate	Reasons	Locations
1	50 Cent	123456789	04 0014 8778			☐		
2	AA OAS 1	no 2000				☑		
3	AA OAS 2	yes 2000				☑		
4	AA OAS 3	no 2000				☑		
5	Abby Van Buren	123456789	04-0014-8778			☑		
6	Abigail - ST1	123456789012345				☐		
7	Adam Luke H.I.S	55555555	519-788-0625	S		☐		
8	Adam Sandler	134679t				☐		
9	Adriana Lima	13131	040-444-4444	D		☐		
10	Al Jolson	*IMP*	04.0461.9855	D		☐		

The search performed will be case insensitive and will apply to the toggle selection of ACTIVE ONLY or DISPLAY ALL accordingly.

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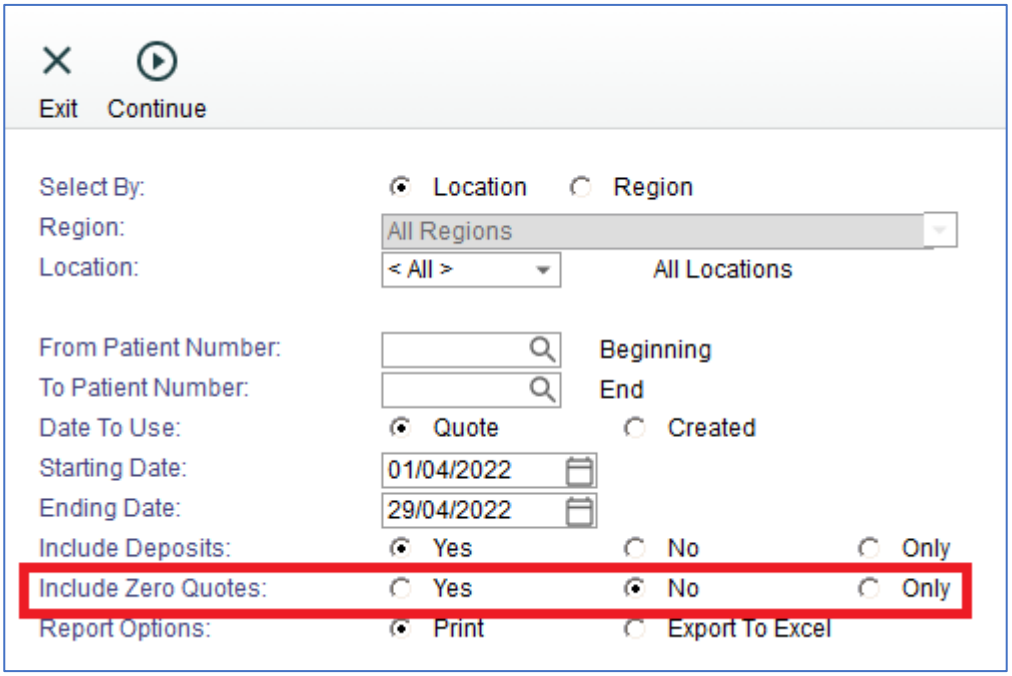
15 New "Zero Dollar" quotes option within the PATIENT QUOTE REPORT

A new filter has been added within REPORTS AND INQUIRIES > SALES, REPAIRS AND ORDERS > PATIENT QUOTE REPORT. The new filter option titled "INCLUDE ZERO QUOTES" allows the user to select to include quotes that had zero-dollar balances.



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